About the Job

Loopback Analytics is the leading Software-as-a-Service platform providing analytics and solutions to enable health systems to win in specialty pharmacy and value-based care. Loopback has 25 large integrated academic medical centers and health system clients utilizing the company's portfolio of SaaS-based tools. Within 3 years, Loopback Analytics expects to grow to over 80 large academic medical centers and health systems on the platform supporting nation's largest network of health systems with specialty pharmacy operations.

The DevOps team is responsible for leading the automation of all aspects of the software delivery pipeline, using the latest and most innovative technologies for on demand provisioning, CI/CD pipelines, automated testing, and software delivery. The DevOps Engineer works with the Engineering, Data Integration, and Quality Assurance teams to build, test, and deploy software packages to the production environment. Your responsibilities will encompass a blend of first level technical support, emergency response, monitoring of critical systems, and development of various innovative improvements to Loopback system. You'll contribute to the design and documentation of systems, in collaboration with other teams, looking for opportunities to automate away waste.

Duties to Include

- Build and maintain automated code deployment solutions.
- Implement application environments.
- Create application monitoring and alerting solutions to get issues to the right people at the right time.
- Remediate issues that impact the health and performance of our production systems and infrastructure.
- Diagnose and isolate issues at all layers of the stack, whether it be code or infrastructure, during development and in production
- Solve challenging problems involving system and environment internals, to provide solutions that are simple to use, but can be customized to meet our integration needs.
- Support technologies and products, including SQL, Databricks, Microsoft Azure, Bitbucket, TeamCity, Octopus, ELK, Windows Server, Bash/Python/PowerShell scripting.

Requirements

Personal Characteristics:

- Exhibit a "self-starter" mindset in taking ownership over delegated responsibilities
- Strong verbal and written communication skills.
- Works well in a team-based environment
- Productive and dependable worker who can perform tasks in an efficient and organized manner

Preferred Experience With:

- PowerShell and Python scripting
- CI/CD pipelines and associated technologies
- Programming languages including C#.
- Managing environment stability and availability.
- SQL Server environment
- Troubleshooting systems and environments
- DevOps and Site Reliability Engineering (SRE) practices and principles.
- Basic networking (ping, traceroute, DNS)
- Search and analytics engines (Splunk, ELK, etc.)

Job Snapshot

Employment Type	Full-Time
Job Type	DevOps Engineer
Education	4 Year Degree (preferred)
Experience	2-5 years of Operational experience and 2-3 years of Development/Automation experience
Relocation	Must be in DFW Area
Industry	Healthcare & Information Technology Services
Required Travel	None

Contact

Rated as one of the best places to work in Dallas by the DBJ, Loopback Analytics is a leading provider of data-driven solutions for hospitals and health systems. The company's comprehensive analytics platform drives growth for specialty and ambulatory pharmacy programs while connecting pharmacy activities with clinical and economic outcomes. Loopback's clients include leading academic medical centers and health systems.

For more information about our company and services please visit our website at www.loopbackanalytics.com.

This employer will not sponsor applicants for employment visa status (e.g., H1-B) for this position. All applicants must be currently authorized to work in the United States on a full-time basis.

All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, or national origin. For immediate full-time consideration, please forward your resume to careers@loopbackanalytics.com.